

Centralfield Standard 5-Year Limited Warranty for Desktop Computers

This warranty applies to Centralfield desktop computers purchased by home-users.

Centralfield's responsibility for malfunctions and defects in hardware is LIMITED TO REPAIR AND REPLACEMENT AS SET FORTH IN THIS WARRANTY STATEMENT. ALL EXPRESS AND IMPLIED WARRANTY for Centralfield products are LIMITED IN TIME TO THE TERM OF THE LIMITED WARRANTY PERIOD reflected on customer's invoice. No warranties, whether express or implied, applies after the limited warranty period has EXPIRED.

Centralfield does not accept liability beyond the solutions in this limited warranty or for consequential or incidental damages, including, without limited to, any liability for third-party claims against Customer for damages, for products not being available for use, loss of salary or profit, or for lost data or lost software. Centralfield's liability will be no more than the amount Customer paid for the product that is subject of a claim. This is the maximum amount for which Centralfield is responsible for.

The duration of the warranty:

From the date of delivery or collection, a Centralfield Desktop Computer is covered by a Standard 5-Year Limited Warranty, with which the first year consists of free inspection and repairing of parts and second to fifth year with free inspection. This warranty is non-transferable.

What is being covered:

This limited warranty covers defects in materials and workmanship under normal use during the applicable warranty period in the judgment of Centralfield's technician.

What is not being covered:

- non-Centralfield branded accessories and consumable items such as connection cables, keyboards, mice, speakers, CDs and floppy disks;
- any software programs;
- technical assistance for hardware or software usage;
- failure resulting from the Act of God and disaster such as fire, flood, wind, earthquake or lightening;
- failure resulting from accident, modification, transportation, abuse, misuse, neglect, alterations, unauthorized modifications and unsuitable physical or operating environment;
- defects resulting from installation of unauthorized programs;
- damages caused by contact with other objects, droppings, falls, spilled liquids or immersion in liquids;
- any unit found with a missing or altered serial number;
- wear and tear resulting from natural use;
- and loss of or damage to any programs, data, or removable storage media.

Customer should always backup his/ her own hard disk contents of his/ her own accord before repair. Centralfield shall not provide any hard disk backup or recovery service.

What should Customer do when he / she needs warranty:

To obtain warranty service, please call Centralfield Technical Support at 2743-7712 during service hours (Monday to Sunday from 13:00-20:30). Under most circumstances, the problems can be fixed over the phone. If a Centralfield technician determines that the Product has a hardware defect and that the problem cannot be resolved over the phone, Customer should drop off his/ her computer at Centralfield Service Center for repairment or replacement of parts.

During the first year, Centralfield will repair any Centralfield-branded hardware products that is proved to be defective in materials or workmanship. If Centralfield is unable to repair the product, Centralfield will replace it with a comparable product that is new or refurbished. During the remaining years, Centralfield will provide free inspection. If any product is out of warranty, Customer should either acquire this part from Centralfield or from other sources at his/ her own expenses. Then Centralfield will install this part at a service fee basis. Customer must ship or carry-in the defective computer to Centralfield Customer Service Center and collect it after service has been performed. Please bring the repair invoice for pick up of the computer. Centralfield t is not responsible for the loss of this invoice. Under normal circumstances, Centralfield will return the repaired or replaced product within 30 business days.

If Centralfield determines that the problem is not covered under this warranty, Centralfield will notify Customer and inform Customer of service alternatives that are available on a fee basis.